

PC - BUG FIXER

FOR COMPUTER QUALITY, SERVICE AND SUPPORT

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PC-Bug Fixer - Broadband ADSL and Cable Installation Cost Information.

1. – One (1) of Cost Items.

- A. - Broadband ADSL / Cable – Equipment Supply Prices.
- B. - ADSL Line Installation and or Line Activation - Connection Fee / Cost.
- C. - ADSL and Network Equipment Installation – Service and Labour Fee / Cost.
- D. - Approximate / Estimate Cost of ADSL and Network Equipment Installation.

2. – Re-occurring Cost Items.

- E. – ADSL Line Rental – (Appears on Telephone Account)
- F. – ADSL Monthly Plan Fee – (Separate Account from ADSL Internet Service Provider)

A. - Broadband ADSL / Cable – Equipment Requirement - Options. (Price includes GST)

Price is for the Supply of Equipment Only, it does not include Installation thereof or any other Equipment, ADSL Line Installation, Line Rental or Monthly Plan Access Fee.

(#) Recorder Equipment – refers to Surveillance Security Equipment.

WE recommend the use of NIC (Network Interface Cards) hard wire RJ45 connections.

1. Home / Home Office / Other Location – Single PC Unit Location –

1a. Minimum Equipment – Recommended.

1 x DSL-300+ Ethernet ADSL Modem	\$ 299.00	
1 x Ethernet 100 Mbps 32 bit PCI Bus LAN Card	\$ 39.50	
Ethernet Cable – allow	\$ 30.00	\$ 368.50

2. Home / Home Office / Other Location – Up to 4 PC Unit Location –

2a. Minimum Equipment – Recommended.

1 x DSL-504 ADSL Router / Modem / 4 Port Switch Hub	\$ 399.00	
4 x Ethernet 100 Mbps 32 bit PCI Bus LAN Card ea. \$39.50	\$ 158.00	
Ethernet Cable – allow	\$ 80.00	\$ 637.00

3. Home / Home Office / Retail / Other Location – Up to 3 PC Unit Location – With 2nd Hub.

3a. Minimum Equipment – Recommended. (Does NOT include (#) Recorder Equipment)

1 x DSL-504 ADSL Router / Modem / 4 Port Switch Hub	\$ 399.00	
3 x Ethernet 100 Mbps 32 bit PCI Bus LAN Card ea. \$39.50	\$ 118.50	
Ethernet Cable – allow	\$ 80.00	\$ 597.50

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4. Home / Home Office / Retail Outlet / Other Location – 4+ PC Unit Location – With 2nd Hub.

4a. Minimum Equipment – Recommended. (Does NOT include (#) Recorder Equipment)

1 x DSL-300+ Ethernet ADSL Modem	\$ 299.00	
1 x DI-804V VPN Router / Firewall / 4 Port Switch Hub	\$ 293.00	
? x Ethernet Cable – allow \$20.00 per unit of Equipment.	\$	
? x Ethernet 100 Mbps 32 bit PCI Bus LAN Card ea. \$39.50	\$	
1 x ? (No of RJ45) Port - Fast Ethernet Switch Hub	\$	\$

Web Links to Product Information and Specifications.

ADSL - DSL Modem Equipment Manufactured by – D-Link

Company Web Page = <http://www.dlink.com.au>

DSL Modems & filters = <http://www.dlink.com.au/products/broadband/>

DSL-300+ = <http://www.dlink.com.au/products/broadband/dsl300+/>

DSL-504 = <http://www.dlink.com.au/products/broadband/dsl504/>

Broadband VPN / NAT Router D-Link DI-804V Router – D-Link

Company Web Page = <http://www.dlink.com.au>

DI-804V Page = <http://www.dlink.com.au/products/routers/di804v/>

Product Data Sheet = <http://www.dlink.com.au/products/routers/di804v/DI804V.pdf>

B. - ADSL Line Installation and or Line Activation - Connection Fee / Cost.

Connection Fee may vary if new line is required, or Supplier changes. (*) Check for current ISP connection specials.

Line Connection Fee (*) \$ 179.00

C. - ADSL and Network Equipment Installation – Service and Labour Fee / Cost.

Labour Hourly Rate – Monday to Friday – 8 am to 6 pm \$ 49.50
Monday to Friday – After Hours \$ 74.25
Saturday – 8 am to 6 pm \$ 74.25
Saturday – After Hours \$ 99.00
Sunday and Public Holiday \$ POA

Service Call Fee – Inner Metro Area (CBD) \$ 137.50
Service Call Fee – Outer Metro Area \$ 275.00
Service Call Fee – Katoomba / Newcastle / Wollongong \$ 550.00

D. - Approximate / Estimate Cost of ADSL and Network Equipment Installation.

Installation occurs when ADSL line is active. - Estimate is for Monday to Friday 8 am to 6 pm.

1. Home / Home Office – Single PC Unit Location – (No (#) Recorder)

1 x Service Call Fee – Inner Metro Area (CBD)	\$ 137.50	
Allow 2 hours labour	\$ 99.00	\$ 236.50

2. Home / Home Office – Up to 4 PC Unit Location – (No (#) Recorder)

1 x Service Call Fee – Inner Metro Area (CBD)	\$ 137.50	
Allow 1 hour per unit Equipment installation x 4 units	\$ 198.00	
Allow 2 hours for configuration and Testing	\$ 99.00	\$ 434.50

3. Home / Home Office / Retail / Other Location – Up to 3 PC Unit Location – With 2nd Hub.

1 x Service Call Fee – Inner Metro Area (CBD)	\$ 137.50	
Allow 1 hour per unit Equipment installation x 4 units	\$ 198.00	
Allow 4 hours for configuration and Testing	\$ 198.00	\$ 533.50

4. Home / Home Office / Retail Outlet / Other Location – 4+ PC Unit Location – With 2nd Hub.

1 x Service Call Fee – Inner Metro Area (CBD)	\$ 137.50	
Allow 1 hour per unit Equipment installation	\$	
Allow 1 hours per unit configuration and Testing	\$	\$

E. – ADSL Line Rental – (Appears on Telephone Account)

Recommend. (Remember that your existing dedicated line can be used for ADSL and Phone.)

- 1. Home / Home Office – Telstra “Home Line Budget” Line \$ 17.50 per month
- or -
- 2. Retail Outlet / Business – “Business Line Complete” Rate \$ 34.95 per month

F. – ADSL Monthly Plan Fee – (Separate Account from ADSL Internet Service Provider)

Recommend Minimum Plan for all locations. – (Estimate ONLY – Check Plan[s])

- 1. - DSL 512 Home – 512k/128k – 3000Mb (3Gb) – 3 e-mail Address \$ 94.95 per month
- or -
- 2. – DSL 1.5 Home – 1500k/256k – 3000Mb (3Gb) – 3 e-mail Address \$ 129.95 per month

Plans should be calculated on known estimate usage of e-mail, Internet browsing traffic and on line Surveillance monitoring. - **Revision is recommended at the end of 3-month usage.**

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"If the Bug is ON your PC, Squash it. - If it's IN your PC, Call PC-BUG FIXER"
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