

# PC - BUG FIXER

FOR COMPUTER QUALITY, SERVICE AND SUPPORT

36 MARKET STREET, BANKSTOWN, NSW, 2200. AUSTRALIA

PHONE: [+61.2] 970 80 601

MOBILE: 04199 80 601

E-MAIL: [www.pcbugfixer.com/emailus](http://www.pcbugfixer.com/emailus)

WEB: [www.pcbugfixer.com](http://www.pcbugfixer.com)



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## Price List Page 1 of 4

**Price List Effective From; 01 Aug 2010 Subject to Change without Notice**

Operating System Software is NOT include – Please select from page 2 and add to System Hardware

Intel E6500 <2.93 GHz> DuoCore	Systems	2MB Cache Memory	789.00
- with 2GB Memory			
Intel i5-550 <3.24 GHz>	Systems	4MB Cache Memory	1,019.00
- with 2GB Memory			
- with 512MB nVidia G210 PCI Express Video Card			
Intel i7-870 <2.93 GHz>	Systems	8MB Cache Memory	1,345.00
Intel i7-960 <3.20 GHz>	Systems	8MB Cache Memory	1,945.00
- with 4GB Memory			
- with 1GB nVidia G220 PCI Express Video Card			

### System Configuration - Intel Chip Set

- Mother Boards with Intel Chip Set <Asus, Intel or Compatible>
  - 2x Front & Rear USB 2.0 Ports, Serial ATA Controller
  - On board Audio & LAN/Ethernet Adaptor
- Asus/LG/Pioneer/Sony 22x DVD Burner
- AOpen ATX ES-55C Medium Tower Front USB&Audio
- 18.5/19" Acer <or> LG <or> Samsung 1366x768 LED Monitor
- 3.5" Multi-Function Card Reader
- 500GB 7,200rpm 16MB Cache Western Digital/Seagate SATA-II Hard Disk Drive
- Microsoft/Logitech Windows Keyboard & Optical Wheel Mouse
- Mother Boards with Intel Chip Set <Asus, Intel or Compatible>

Options : - Upgrade	Plus \$
Custom Installation, Configuration and Setup of New Computer System.	457.75
1000 (1TB) 7,200rpm 32MB Cache SATA-II Hard Disk Drives	55.00
21.5/22" Acer <or> LG <or> Samsung 1920x1080 LCD/LED Monitor	79.00
23/24" Acer <or> LG <or> Samsung 1920x1080 LCD/LED Monitor	135.00
Microsoft Wireless 700/1000 Desktop Keyboard + Optical Mouse	25/39.00
Logitech Cordless Lx-310 Keyboard + Optical Mouse	79.00
Colour InkJet Printer with Duplex Unit & USB Cable	199.00
Additional 2 <sup>nd</sup> Hard Disk Drive SATA-II 500GB / 1000GB	84.15/127.05
- 1500GB / 2000GB	196.35/227.70
SATA Mobile Rack (for HDD)– Internal (Black)	34.35
Additional 2 <sup>nd</sup> LG/Pioneer 22x DVD Dual Layer Burner	55.00
BlueRay Combo Reader and BlueRay RW Drives	POA
Colour InkJet Printer with Duplex Unit & USB Cable	POA

\*\* Hardware warranty on base covered 1 year labor/service/parts \*\*

\*\* Price List Effective from 1st Week of August 2010 \*\*

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<b>OEM - Operating System &amp; Software</b>	<b>Plus</b>
*Operating System - Windows XP Home or Vista Home Premium Edition	*POA
*Operating System - Windows XP Professional or Vista Business Edition	*POA
*Operating System - Vista Ultimate 32 Bit on DVD	*POA
*Operating System - Windows 7 Professional Edition – 32 / 64 Bit on DVD	*199.00
*Operating System - Windows 7 Ultimate Edition – 32 / 64 Bit on DVD	*259.00
<i>* above items price only with purchase of our Computer Systems *</i>	
Office 2007 Basic Home and Student - Excel, Word & Outlook	*179.00
Office 2007 Home and Business -Excel, Word, PowerPoint & Outlook	*319.00
Office 2007 Professional - Access, Excel, Word, PowerPoint & Outlook	*449.00
Bitdefender Internet Security 2010 / 1 User - 1 / 2 Year Subscription	49.90 / 74.90
Bitdefender Total Security 2010 / 1 User - 1 / 2 Year Subscription	74.90 / 112.40
<i>For prices on Other Software - Please ask!</i>	
<b>** Multi-Media Products</b>	
<b>** Please phone as prices are constantly changing!!</b>	
Ritmo PCI 5.1 Digital Audio Card	25.00
Creative PCI 5.1 Sound Blaster Audio Card	35.00
Creative PCI 5.1 Audigy Audio Card	59.00
SPS-01A Amplifier Stereo Speakers	12.00
Speed SPS-07 Amplifier Stereo Speakers	19.00
8.4GB DVD+/-R Laser/Verbatim 2x Write Once Media	5.00
4.7GB DVD-R Laser/Kodak	<i>spindle 10 packs</i> 12.00
4.7GB DVD-R/+R Laser/Kodak	<i>spindle 25 packs</i> 19.00
4.7GB DVD-R Laser/Kodak	<i>spindle 50 packs</i> 29.00
4.7GB DVD-RW/+RW Laser/Verbatim	<i>jewel case single pack</i> 2.90
4.7GB DVD+R Ricoh	<i>jewel case 5 pack</i> 10.00
700MB CD-R Laser/Kodak	<i>jewel case 10 packs</i> 8.90
700MB CD-R Laser/Kodak	<i>spindle 20/25 packs</i> 12/15.00
700MB CD-R Laser/Kodak	<i>spindle 50 packs</i> 19.00
650MB CD-RW Laser	2.50
External USB 2.0 All-in-1 Card Reader	27.00

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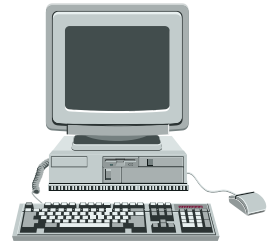
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### **Custom Installation, Configuration and Setup of New Computer System.**

**Custom Installation, Configuration and Setup of New Computer System and or Maintenance Agreement (MA) PC Work Station Service.** = \$ 392.10 per PC Station.

Service includes:-

- Installation of all known Operating System patches and updates,
- All Application Software updates and patches for existing software on PC Station,
- Simplification of Shortcut Menu structure,
- Installation of latest Free/Shareware System Utility Software (\*#)
- Custom configuration of all installed software, updates and patches,
- Custom Optimization (defragmentation) of Hard Disk Files and Folders,
- Hardware Testing of, Hard Disk, Memory, Graphic Card, \*\*CD and \*\*Floppy Disks

(\*# includes lens and head cleaning)

(\*#) "WinZip" file compression utility, "TweakDun" local DNS and TCP/IP optimizer utility, "Adobe Acrobat Reader" pdf file reader, "Atomic Timer" PC time synchronizer, "Ad-aware" spyware detection program, "BigFix" system program update checker, "TweakUI" task optimizer, "GetRight" internet download utility, "Cacheman" Memory optimization utility.

### **Custom Software Installation and Hard Disk File System Structuring Optimization (no MA).**

Installation of Software (up to 5 items) purchased with New PC purchased from PC-Bug Fixer = \$ 457.45.

Includes;

- Installation of all known Operating System patches and updates,
- All Application Software updates and patches for existing software on PC Station,
- Simplification of Shortcut Menu structure,
- Installation of latest Free System Utility Software (\*#)
- Custom configuration of all installed software, updates and patches,
- Custom Optimization (defragmentation) of Hard Disk Files and Folders,

**This work performed on PC System not purchased from PC-Bug Fixer = \$ 784.20 (\*\*)**

(\*\*) covers 6 items of Software, including Operating System Software.

All Work performed at our workshop. If the client requires the work to be performed at their Home or Office, the standard "Call Fee" is charged in addition to the cost of any other service or installation work.

Broadband ADSL or Cable Internet connections are required for all Site service and installation work. If broadband internet connection is not available at the client's location additional time charges may be incurred for any service time exceeding 10 hours of the above installation or other service work.

### **Our Service Charges are as follows:**

**Base Rate:** \$65.35 per hour (Incl GST) (Base means, You bring the PC to our workshop)

**Site Rate, Service Call Fee:** \$176.00 plus \$65.35 per hour or part thereof (Incl GST) (Site means, We come to your Office or Home)

**Phone Support Call Rate:** \$65.35 per hour (Incl GST) (You call us, or + Add phone call charges)

**Remote Service Call Rate:** \$65.35 per hour (Incl GST)

### **Annual Maintenance Agreement and Other Support Service "At Base" Rates.**

\* **Help Desk Phone Support** x 1 PC - 12 month Support = \$ 240.00

- 2 to 4 PC - 12 month Support = \$ 180.00 per PC.

- 5 to 10 PC - 12 month Support = \$ 120.00 per PC. / 11 + PC's Call for quote.

\* Help Desk Phone support is provided from 8 am to 8 pm Monday to Saturday and 9 am to 5 pm Sunday,

\* Except Public Holidays.

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**Warranty and Service Fee's.**

**Warranty: At Base covered 1 year Labour / Service. 1 year Parts.  
3 month Telephone Support.**

**At Base 1 Year Labour/Service Warranty**, means the PC and or its peripheral equipment is returned to our workshop. If the client requires the warranty covered service to be performed at their Home/Office, the standard call fee is charged and a pick-up and delivery fee applies if the equipment is returned to our workshop for repair.

**1 Year Parts Warranty**, means that we will repair or replace any PC part or peripheral equipment in the 1st year effective from Invoiced date of purchase of the equipment. Proof of purchase, Original Invoice (with Serial Numbers) must be presented for any warranty to apply.

**3 Month Telephone Support**, applies to any work performed or software installed by PC-Bug Fixer. We help where possible, however the use and application of any software is of individual concern and is limited to the installation method of the software if installed by PC-Bug Fixer.

**Warranty is void or does NOT apply If**, the client or any other third party performs or attempts to perform any service or repair, changes or adds any hardware equipment to the as sold invoiced PC Unit. No warranty or Refund is provided for any part(s) sold which is installed by the client or other third party.

### **Software Warranty.**

Publishers of Software do not provide any warranty other than to replace the original media (CD or Floppy Disk) if faulty, on which the original software was sold. Please remember, once the seal on the software package is broken it cannot be returned.

### **Remote Service and Phone Service Rates.**

The Remote Service and Phone Service rates are the same as the hourly service rates charged for work at our workshop and are \$65.35 per hour or part thereof.

Minimum charge = 1 hour, then in increments to the nearest ¼ hour, i.e. 15 minutes.

### **Service and Call Fee's.**

Base Rate (at our workshop) \_\_\_\_\_ \$ 65.35 per hour or part thereof.

Site Rate (your Home/Office) \_\_\_\_\_ Call Fee \$176.00 plus \_\_\_\_\_ \$ 65.35 per hour or part thereof.

Courier Pick-Up and Return Delivery, Sydney Metro Area Only \_\_\_\_\_ \$30.00 (PU&R) (per 25 Kg)

\* **Country NSW - Courier Pick-Up and Return Delivery \_\_\_\_\_ \$ POA (PU&R) (per 25 Kg)**

\* **Wollongong, Central Coast, Blue Mountains, Newcastle City - Please phone for other NSW Country Locations.**

\* **Pickup/Delivery to us from other Locations arranged by Customer. Return/Delivery arranged by PC-Bug Fixer.**

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